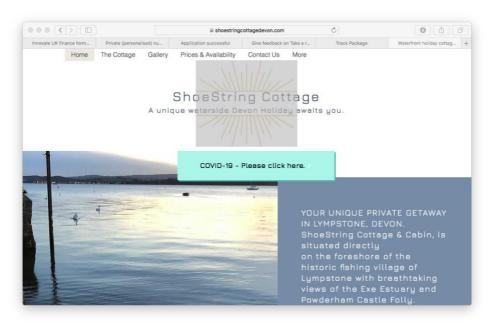
### **ShoeString Cottage & Cabin**



#### **Our Manual**



A few helpful hints & tips to help you enjoy your stay &

Current government advice and notices.

Please take just a few minutes to review.

#### Welcome to Devon!

### Health Safety & Hygiene.



Please refer to our website but we have included in the manual a copy of our Risk Assessment for your review and all the latest government and NHS track and trace procedure posters, should anyone in your party fall ill during your stay with us.

Whilst in our home please do mind your step and watch your head.

The main issue we wish to point out, but you will be very aware by the time you are reading this manual, is all the door heights are low, based on the 17<sup>th</sup> century design nature of the building and the stairs are steep and narrow.

The new carpet is also a little bouncy, so please take extra care and use the handrails when going up and down both staircases thank you.

If you are going up and down the cabin stairs, we suggest you keep to the wide sections of the steps whenever possible.

### Cleaning.

We have cleaned the building prior to your arrival, following the included government guideline check list, but should there be any issue during your stay please just get in touch.

We are also members of the following organisation and take our responsibility seriously.



Professional Association of Self-Caterers UK

#### **Bed Linen and Towels.**

Both have been provided for the duration of your stay, with the exception of beach towels. At the end of your stay we respectfully ask if you have time and to meet current advice, that you strip the beds and pillows and place the linen in one bin liner and your used towels in another, which you can find under the kitchen sink.

(A separate dog towel has also been provided for your four-legged friend)

#### **Entertainment**

# Wifi (The important bit!)

Good news, we have had ultra-fast fibre installed so hopefully you will be able to use all your devices without any problems.

The only issue seems to be if you are in the kitchen or cabin, the signal can be a little weaker due to the thick old stone walls.

The network and code are as follows:

Network = PLUSNET-G9RF Password = 86bce8982e

If you want to plug directly in, when you are not simply enjoying the view and have an appropriate cable for your laptop, there is also a cat 5 point in the snug/dining room on the wall near the table.

#### TV & Netflix.

Again we do hope you find time to relax and catch up on a box set or two, so have provided Netflix which you can access along with all other channels, using the single amazon controller on the TV cabinet – any issues with operation just give us a call and we will talk you through it.

#### **Amazon Music.**

Alexa on the wall in the lounge is plugged in and ready to go so if you have an account, feel free to log in and access your favourite playlists.

### **Hot Water & Heating**

There should be lashings of hot water on demand — Our new boiler is pre-set to provide hot water as required, so whether you're enjoying a bath in the cabin or a shower in the main bathroom there should be enough for all, but as its new and we are still learning about the system ourselves, don't hesitate to get in touch if there is a problem.

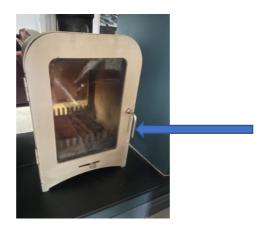
### Heating

The building has underfloor heating in all the downstairs areas and has been fully insulated during our renovation to keep you snug and draft free. The heating will come on twice a day morning and evening as the thermostats are all pre-set – again should there be an issue drop us a text or ring and we can adjust for your comfort.

### The Double-Sided Log Burner

We do hope you like it and please feel free to use it, but do take care to ensure you have fully closed BOTH the doors once the fire has been lit and shut all the dampers down on the top both sides and the bottom and made sure the fire has all but gone out, before you go to bed, thank you.

Please see the images below to help you:



Door is closed with handle down

Please make sure you don't leave the doors open as the integrated fire alarms will go off for sure!



Air vents at the top and the bottom to increase or decrease the flames



Handle in open position – please make sure its closed at all time when the fire is lit and overnight

We have provided a starter bag of logs and kindling for your convenience in the log basket by the front door and extra, seasoned dry logs can be purchased locally from the village store and various local petrol stations.

PLEASE DO NOT BURN ANYTHING OTHER THAN KINDLING WOOD & DRY LOGS IN THE BURNER AT ANYTIME THANK YOU

www.shoestringcottagedevon.com email: shoestringcottagedevon@gmail.com

Contact: Martin 07754 523518

### **Fire Safety**

A fire extinguisher and blankets have been provided and can be found in the crate in the kitchen if sadly they are required.



In the event of fire please call 999 and ensure all members of your party have left the building and contact ourselves also directly on 07754 523518 or 01395 260095.

#### The Kitchen Bits

If you decide to cook at home, especially under the current circumstances, the range is ready and waiting.



The Hobs are all gas and will need the provided gas lighter to turn on.

Both ovens are electric but the righthand side one is the best for Sunday roasts for sure! To start operating please turn the large white switch to on directly on the wall just above the cooker **and off again after use** thank you.





The grill, top left above the oven also makes fantastic toasties and melts.



The controls should be straight forward to work out but again any problems at all give us a ring or drop us a text anytime.

Many hands make light work – but let the dishwasher take the strain unless you want to stand and admire the view!



The controls are straight forward, just turn the knob select and press start....!

www.shoestringcottagedevon.com email: <a href="mailto:shoestringcottagedevon@gmail.com">shoestringcottagedevon@gmail.com</a></a>

Contact: Martin 07754 523518

As for the dishers, you may need to put the larger plates around the edges so the machine works properly.....

#### The Bins...

Ok here we go:

Please use the large silver bin for general rubbish (isn't it a beauty...!)



Then please take a look in the wooden outside cupboard and place the following rubbish in the following bins thank you:



Plastics and Tins into the green hessian sack



Glass and Carboard into the large green plastic box with the black lid



Food waste in a green bag first and use the small grey box (under the sink) and then place the full bags in the blue plastic container...





Thank you for your help!

#### Now have some fun...!

Please check out our website for suggestions on things to do in the area

 $\underline{www.shoestringcottagedevon.com/thingstodo}$ 

### Check Out Day......

But not goodbye forever......

We do hope you have had a fab time.......

At the end of your stay please lock up and can you please leave after breakfast at 11am and put the dishwasher on with the remaining dirty dishes and pop the key in the silver post box outside the door.

If you would like to come and stay again, do drop us a line and we would love to see you.

For repeat bookings directly, we would be delighted to offer you **10% discount** off all seasonal prices subject to availability, for a confirmed re-booking within six months of your stay, for the next 12month period.

Safe journey home & hopefully see you soon.....

If you enjoyed your stay please tell your family and friends about our funny little cottage, as we would be delighted to see them.

#### Reviews.....

All feedback is extremely helpful both good or bad, please if you have the time do drop a line or two onto the holiday companies website or our own to let us know the good and the bad, so we can keep improving, many thanks indeed.

**Kindest Regards** 

Martin & Diana x